



Efficient EDI Upgrade in Just 3 Months for a Leading Grill Manufacturer & Marketer in USA, Canada, and France

Effective Solutions for ERP Challenges

Key Highlights

3 Months

Time taken for EDI upgrade

200 EDI documents

validated with 3 rounds of UAT

Targeted 40 Crucial

North American customers

Industry

Manufacturing (Outdoor Living Equipment)

Solution

ERP and EDI System Upgrade

Technology Used

EDI (Electronic Data Interchange), UAT (User Acceptance Testing)

Short Summary

Our client, a leading grill manufacturer, faced significant challenges in upgrading its ERP and EDI systems and testing operations for its customers. Read this case study to learn how we helped them achieve a seamless EDI upgrade within three months, ensuring smooth operations for 40 key customers.

Challenges

The client aimed to upgrade its ERP and EDI systems. However, with only three months before go-live, 60 partners had not been fully tested, causing significant confusion and uncertainty about the project's readiness. Critical elements such as ASNs and EDI invoices were unverified, with incomplete workflows.

Solutions

Korcomptenz took over the project, providing an updated status to management and resetting expectations. We focused on 40 crucial North American customers. Our team, consisting of one manager and two members, conducted three UAT rounds for approximately 200 EDI documents. Weekly updates were provided to ensure clear communication and progress tracking. The onboarding process for the new EDI platform was completed parallel to the ERP migration, ensuring a seamless transition and minimizing disruption.

About the Company

Our client is a leading seller of BBQs and fireplaces, operating in the USA, Canada, and Europe. Known for its innovation and quality, it provides high-performance products designed for superior outdoor and indoor living experiences, backed by exceptional customer service.

What the Client Said

"Our EDI migration was complex, but the team's clear communication and support ensured smooth execution, minimizing business disruption."

Deliverables

- ◆ **Comprehensive Testing**
End-to-end validation for key partners
- ◆ **Clear Communication**
Regular status updates and expectation management
- ◆ **Ongoing Support**
Post-go-live issue resolution and stabilization