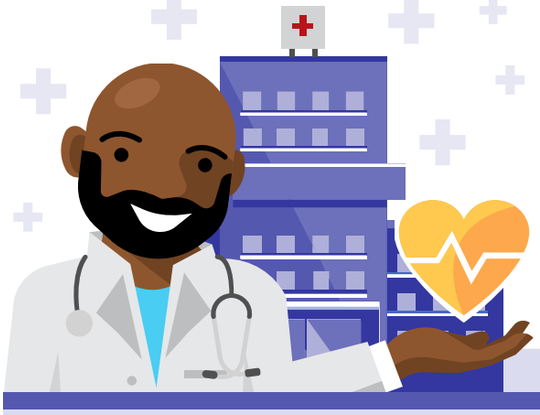


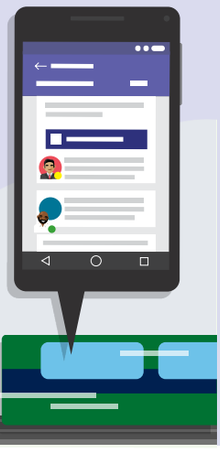
Microsoft Teams

Day in the life – Healthcare

Meet Dr. Thomas, an Oncologist at Contoso Health who uses Microsoft Teams to closely collaborate with his medical team to deliver better and more personalized care for his patients.

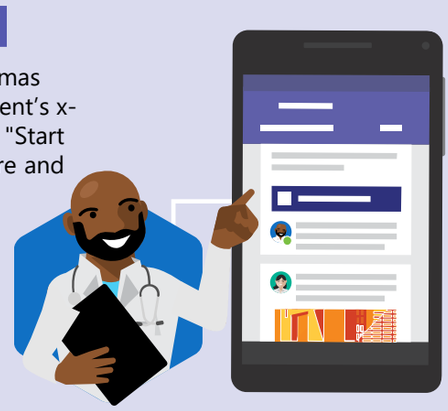
7:45 AM

While commuting to work, Thomas gets a notification on his Teams mobile app. A nurse has posted a message on Contoso's "Oncology Department" Teams "General" channel, asking him to review their patient's x-ray results.



8:30 AM

In his office, Dr. Thomas navigates to his patient's x-ray file and uses the "Start Conversation" feature and @ mentions the Radiologist requesting additional data about the results.



9:30 AM

Reviews his patient's channel for updates and conversations. Confirms his 11:30 AM meeting with his team and @ mentions a nurse to call his patient and let her know they'll have x-ray results later in the day.

11:30 AM

Joins the meeting on Teams to discuss patient updates with his Radiologist and Nurse.

12:30 PM

After his meeting, Dr. Thomas gets additional information from the Power BI dashboard and post-meeting conversations in Teams. He messages his Radiologist with questions and to confirm results.

2:00 PM

He responds to an @ mentioned conversation via Teams agreeing with his medical team's assessment on his patient. Follows up with a call to his patient to report that her x-rays came back negative.

3:00 PM

Dr. Thomas' and team meet to get the most up-to-date status on all the patients under their care. He shares concerns about current wait times and identifies any quality of care issues using the Power BI dashboard to visualize trends. The team organizes their ideas and plans for next steps using the Planner tab on their "Oncology Department" Teams site.

5:00 PM

Before his shift is complete, he assigns new tasks on any outstanding concerns for his patients to his colleagues for the upcoming shift through @ mentions in the conversation tab.

Download the Teams app on your PC and mobile today. >

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