Korcomptenz

Minimize downtime with secured Infrastructure Management

Strengthen your organizations nervous system with solutions that **#FocusOnYou**

As a Managed IT Service Provider, KORCOMPTENZ offers a unique combination of ERP, CRM, Azure Cloud, Analytics, and Infrastructure expertise along with various application expertise across Microsoft stack that lowers the total cost of ownership. We offer infrastructure services such as Cloud Migration Strategy and Support, Helpdesk, Remote Server, Desktop and Network monitoring. We also can be your preferred hardware and software solutions provider across your IT Landscape. Our help desk services comes with Service Level Agreement (SLA) that guarantees a level of service.

Make a difference to your organization with a trusted partner

40% of businesses are overspending on IT support and cloud, and that number is only growing. A Partner like Korcomptenz, a Managed Services Provider can leverage our cloud experience and our relationships with certain vendors to help your Enterprise and Small and Medium size business save money, manage current IT infrastructure and migrate to cloud efficiently. Our Managed IT Services like cloud strategy, IT server, network, desktop helpdesk services can manage, maintain, and support your entire IT infrastructure.

Our Managed IT Services team can take care of all aspects of your IT infrastructure, including management, maintenance, and support. We help you save time and money by keeping your business working at peak performance levels. We meet all of your day-to-day IT concerns by using our specialized team of specialists, from the data centre to the desktop. Our team develops a cost-cutting approach while also increasing the consistency, security, and quality of your IT experience.

Managed Infrastructure Services

Korcomptenz

Hosting + Cloud Services:

KORCOMPTENZ hosting, and cloud services begin by thoroughly knowing your particular demands, such as the sorts of applications you need to serve, such as websites, corporate intranets, and cloud apps, as well as the availability and redundancy requirements, backups, staging, and so on.

Back Up + Disaster Recovery Services:

We can create a tailored solution employing best-in-class software that allows your company to continue some or all of its technology-related operations while you focus on more critical issues and go back to normal.

Virtualization (Hyper V, VMWare, Citrix):

KORCOMPTENZ can assist you with maintaining your present infrastructure and ensuring that the hardware is used to its best potential by utilising virtualization with Microsoft Hyper V, VMWare, and Citrix technologies.

Network Security + Audit:

KORCOMPTENZ aims to integrate the most up-to-date IT security software to protect your whole infrastructure and provide you peace of mind, including initial configuration and scheduled scans to verify that applicable systems are safe throughout time.

Website Hosting And Integration:

KORCOMPTENZ provides your company with a comprehensive range of fully managed hosting services, including cloud and local alternatives, to meet your unique business requirements.

Remote Management:

To ensure that your IT services run efficiently and without interruption, all of your workstations, servers, routers, printers, and other network equipment are remotely monitored.

Antivirus + Malware:

Effective management and detection of developing threats such as malicious software attacks, as well as spyware and spam prevention. Our antivirus services ensure that your network is always safe.

Remote Help Desk:

Our support team is made up of highly trained engineers that are dedicated to providing you with prompt and high-quality solutions to your problems. You can also get tailored access to our service based on your specific require-ments

Our Cybersecurity and IT Security Services

- Perimeter defense – UTMs and firewalls.

- Interior defense – SIEM, Antivirus and access controls.

- Secure network Design and monitoring.

- Desktop - Virtual desktops on azure.

- OS and Active directory hardening.

- Multi factor authentication.

- Vulnerability tests for your websites and other public facing hosted applications.

Our Infrastructure Managed Services is designed with a
#FocusOnTransformation

ALL OF YOUR INFRASTRUCTURE NEEDS UNDER ONE UMBRELLA

Server and OS Management	Storage Management	Network Management	Database Management

Facility Management and Field Services	Enterprise Backup & Restoration	Virtualization Services

SOFTWARE	Office	Specialized	OS + Supporting	Corporate governance, information security, and supporting policies
MACHINES	PC	MAC	Mobile	Identity and user management
SECURITY	Firewall	IDS	SIEM	patching, upgrades and versioning
NETWORK	Switches	Router	Wireless	Inventory management, build specifications, and machine disposal
SERVICES	Local	Cloud	Backup	Backup and disaster recovery

What we do for your Business

Cost efficiency:

Hiring, training, and maintaining more IT employees are no longer necessary. Get deep expertise when you need it for a fraction of the price of doing it yourself.

Customized Reporting:

Gain total visibility into your network's health and IT concerns, enabling for accurate IT spend budgeting.

Expert support on demand:

Our remote help desk is available 24/7 to resolve all your technical issues.

Future-proof your business:

Take advantage of an MSP's technical skills and resources to stay on the cutting edge of technology.

Our Managed Service Provider Model

Build

Access Proven Process and Technologies Develop a framework and roadmap for the future

Operate

Implement Infrastructure Manage Deliverables

Optimize

Upgrade Your Infrastructure Increase Responsiveness to Customers

Other Proactive Managed Services Provided

PC - Proactive Managed Plan Services

24/7 Monitoring Services	✅
Asset Lifecycle, Tracking & Management	✅
License compliancy Management	✅
Hardware Component Monitoring	✅
Antivirus Software Management and Updates	✅
Unlimited Phone Support	✅
Unlimited Remote Control Support	✅
Unlimited 24/7 Enterprise Level Service Desk	✅
Unlimited On site Support	✅

Server - Proactive Managed Plan Services

Microsoft Exchange Maintenance and Administration	✅
Windows Active Directory, Azure Sync and File Sharing Permissions Administration	✅
Automated Patch Management and OS Updates	✅
Backup Monitoring and Administration	✅
Virtualization (HyperV and Vmware)	✅
Corporate wide Hardware Refresh	✅
EDR/XDR Setup and Maintenance	✅

Network - Proactive Managed Plan Services

Model/Make Agnostic Router Management	✅
Model/Make Agnostic VPN Management	✅
Model/Make Agnostic Firewall Management	✅
Model/Make Agnostic Network Device Monitoring	✅
Vulnerability and Intrusion Management	✅
Disaster Recovery Planning and Implementation	✅
Redundency Planning and Implementation	✅
Cyper Security Management and Maintenance	✅
SDWAN, BGP and MPLS Setup and Maintenance	✅
Azure VWAN, Azure Gateway and Azure VPN Setup and Maintenance	✅

Applications - Proactive Managed Services

Microsoft Azure Services - Implementation, Migration and Support	✅
Lotus Notes and Microsoft Exchange migration to Microsoft 365	🔴
Lync Migration to Microsoft Teams and Business Voice	🔴
Finance and ERP application server maintenance	✅
Finance, ERP and Data Warehouse Database servers and ETL maintenance	✅
IIS/Apache/NGINX Web Server maintenance and code migrations	✅
Kubernettes / Containers	✅

Security - Manged Plan Services

Monitor and Maintain Network Infrastructure	✅
Secure your Network both InsideToOutside and OutsideToInside	✅
Setup, Implement and Maintain high standards on Firewall Security, EDR and Access Policies	✅
Timely Hardware refresh and re-setup	✅

Cloud - Manged Plan Services

Microsoft O365/M365 Licenses, Setup, Migration and Maintenance	✅
Microsoft Azure Cloud subscriptions, Setup, OnPrem To Cloud Migrations and Maintenance	✅
Modernize the backend systems with latest PaaS Services like - AzureSQL, Containers, Kubernetes, WVD, etc	✅

VOIP Phone Managed Plan Services

Unlimited Phone Support	✅
Unlimited Remote Control Support	NA
Unlimited Extension Changes	✅

✅ - Yes   NA - Not applicable   🔴 - Already on M365

Success Stories

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"goodness" of technology with the right IT
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