

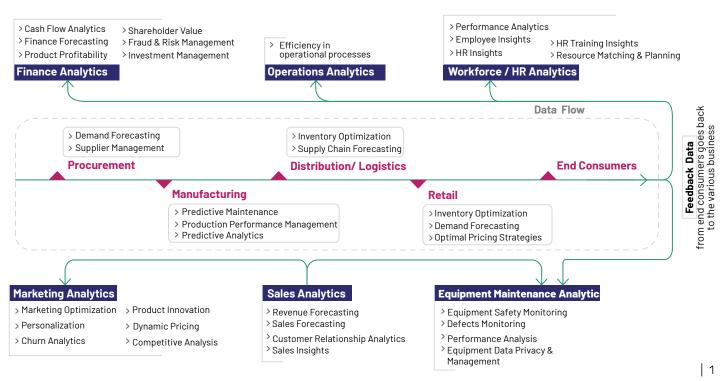
# Putting Data in the Driver's Seat

Leveraging analytics for accelerated business performance

Enhance business processes and accelerate growth with the power of data analytics. In the age of Industry 4.0, organizations are increasingly integrating intelligent digital technologies to accelerate efficiency in operational processes and enabling intelligent decision-making. From streamlining supply chain operations for accurate demand forecasts and inventory management to enhancing customer satisfaction through hyper-personalization and tailored marketing campaigns and analyzing market trends to stay ahead of the competition, analytics is revolutionizing business processes and operations.

Whether you are facing challenges around unplanned downtime of shop floor operations due to machine outages, need to have better visibility and control of your supply chain, or require accurate pricing strategies and cost models, data analytics has the power to dramatically change your business outcomes.

#### What are the areas in which analytics can drive value?



## Some Use Case Scenarios

Use Case Scenario: Optimize Supply Chain



A resilient supply chain is the need of the hour.

Raw materials and commodities across the board are experiencing greatly extended lead times, and for many businesses, this is more than a disruption. With the spike in demand and prevailing shortages they are now being forced to work with multiple global vendors, putting an unimaginable pressure on supply chain operations. Not to mention that companies also needs to adhere to regulatory compliances, managing waste, product recalls, having the right stock, logistics management, while doing all this efficiently and profitably.

Supply chain analytics can help into giving more visibility to combat some of these challenges with insightful and actionable real time data and dashboards.

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Reduced waste





Multiple vendor management



Logistics management



Businesses can benefit from improving efficiency and profitability by balancing revenue growth and meeting the operating costs. Analytics can be useful in making huge savings, planning your investments, and making financial predictions for managing future operational activities.



Finance Forecasting



Investments



Fraud & Risk Analytics





#### Use Case Scenario: Marketing and Sales Analytics

Create a tailormade communication based on your customer persona, create a self-service portal to enhance customer experience. Obtain visibility to the complete sales cycle of prospecting, opportunity handling, converting lead to a customer, followed by field service management with respect to product device installation, preventive maintenance, warranty and servicing and complaint handling.











Self-servicing



Behavioral analytics

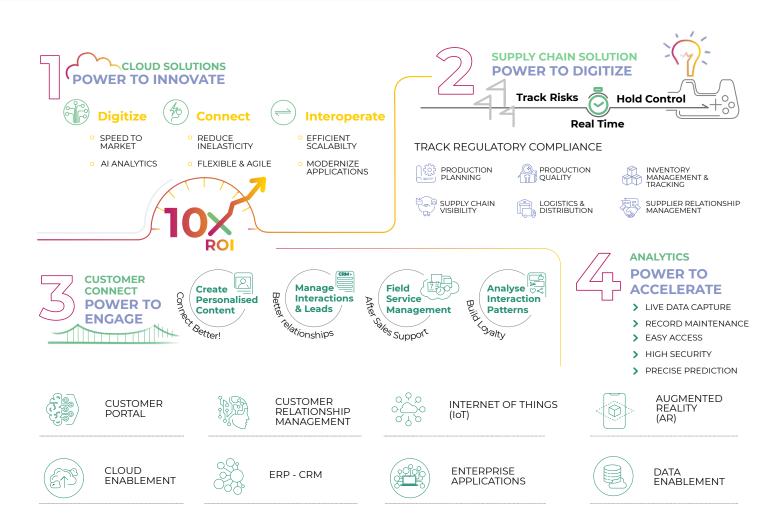


Case management



### Korcomptenz Solutions

Korcomptenz is a total technology transformation facilitator with more than 18 years of experience across an assortment of services. We specialize in best-in-class platforms and cutting-edge technology including artificial intelligence, machine learning, the Internet of Things (IoT), ERP, CRM, data analytics, and cybersecurity. Our focus on value creation, strategy management, and cost-optimized solutions ensures our customers experience real return on investment across our solution stack. A comprehensive and resilient delivery model, off-shore and near-shore options, industry-specific experience, design-thinking philosophy, and a technology agnostic platform approach help enterprises innovate successfully.





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