

KOR BankIQ: AI-Assisted Retail Banking Solution with Microsoft Fabric

Make every customer your biggest fan!

[Book a demo and see AI in action](#)



Featured in The Financial Brand Webinar

A demo of KOR BankIQ was recently spotlighted in a live webinar cohosted by **The Financial Brand** and **Korcomptenz**, where our experts explored how AI and Microsoft Fabric are transforming customer experience in retail banking. Discover why top banks are turning to KOR BankIQ to future-proof their operations.

[Watch On Demand Webinar](#)

What is KOR BankIQ?

KOR BankIQ is a solution accelerator built on best-in-class Microsoft Fabric and Power BI technologies that allows banks, credit unions, and other financial institutions to efficiently deploy a customizable, scalable, AI-enabled data and reporting platform with a significantly lower investment and time to market than a fully custom implementation. In other words, BFSI organizations can take advantage of our decades of expertise and industry experience to jumpstart their important data and artificial intelligence initiatives with a unique combination of pre-built schemas, ingestion frameworks, models, and reports.

Why do financial institutions need KOR BankIQ?

Banks, credit unions, and other financial institutions are up against major challenges—struggling branches, rising churn, fierce competition and inconsistent service. These obstacles cut into profits and shake customer loyalty. Our AI-powered solution turns data into action, optimizing operations, driving efficiency, and transforming the banking experience.

Our AI-Powered Analytics Delivers Real Insights at the Point of Action

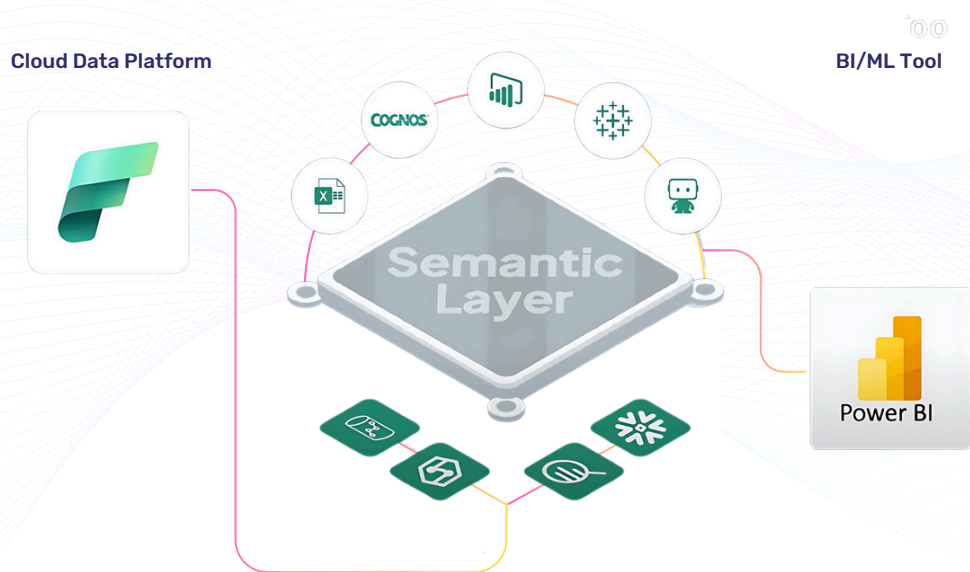
- **Customer Retention & Churn Analysis**
 - > Predict customer attrition and implement proactive retention strategies.
 - > Personalize services to enhance loyalty and lifetime value.
- **Branch Performance Optimization**
 - > Identify cost-saving opportunities and optimize resource allocation.
 - > Use AI to balance profitability across all branches.

- **Customer Satisfaction Enhancement**
 - > Analyze feedback and identify areas for improvement.
 - > Deliver hyper-personalized banking experiences with AI insights.
- **Employee Productivity Improvement**
 - > AI-driven insights to boost engagement and branch efficiency.
 - > Support underperforming teams with data-backed coaching programs.

What's Included in KOR BankIQ?

KOR BankIQ provides a full suite of pre-built modules and accelerators to address almost every aspect of financial industry reporting across commonly used systems including your core processor, CRM, website, mortgage and loan origination software, and more.

Best in Class Architecture Built on Microsoft Fabric



Comprehensive Data Ingestion, Cleansing, and Reporting Features with Integrated AI

AI-Assisted Insights	Advanced Reporting and Analytics	Business Users create Advanced reporting and Analytics using English language prompts.
		Leverages AI Copilot with MS Power BI to identify patterns, trends, and correlations across data.
Automated Data Management	Data Cleansing and Transformation	Automated cleansing and transformation of data, ensuring accuracy and consistency.
		Reduces manual data preparation tasks, speeding up the analytics process.

Enhanced Data Governance	Security and Compliance	Ensures data governance and compliance with built-in security features, access controls, and compliance support.
		Facilitate data cataloging and metadata management for better data understanding and governance.
Seamless Data Connectivity	Unified Data Sources	Integrate data from multiple transaction processing systems (Core Banking, ERP, CRM, databases, cloud services) into a single platform.
		Supports a wide range of data connectors, enabling easy access to diverse data sets.
Scalable and Flexible Platform	Adaptable to Business Needs	Scalable infrastructure to accommodate growing data volumes and expanding analytical needs.
		Flexible MS Fabric architecture that integrates with existing IT infrastructure and AI technologies.

Who Benefits from KOR BankIQ?

• Branch Managers

- > Real-time insights into branch performance.
- > Quick identification of improvement areas in revenue, customer satisfaction, and productivity.
- > Data-driven strategies for local marketing and service enhancement.

• Relationship Managers

- > In-depth understanding of customer profiles and transaction histories.
- > Identification of cross-selling and upselling opportunities.
- > Tools to enhance customer satisfaction and retention strategies.

• Customer Service Managers

- > Analysis of customer feedback to improve service quality.
- > Insights into NPS scores and key drivers of satisfaction.
- > Monitoring service performance across channels and branches.

• Operations Managers

- > Insights into branch-level operational efficiencies.
- > Optimization of operating costs and resource allocation.
- > Real-time monitoring of key performance indicators (KPIs) to streamline operations.

Key Business Outcomes

- ▶ With AI Copilot, you can quickly generate insights without needing IT involvement, leading to 60% faster access to critical information.
- ▶ 50% improvement in employee productivity, higher customer satisfaction, and more balanced, sustainable branch profitability.

Why Choose Korcomptenz?

- ▶ Recognized in ISG Quadrant 2025 as Contender in AI Services for Microsoft Cloud and Data Fabric on Azure.
- ▶ As a Microsoft Certified Solution Partner, AI Cloud Partner, and Fabric Partner with Azure Analytics Specialization, we leverage Generative AI, Agentic AI, Microsoft Fabric Copilots, and advanced visualization to deliver powerful AI, enterprise analytics, and modern data cloud solutions to global customers.
- ▶ Our "AI-First" approach is enabling customers generate measurable business value and competitive differentiation.
- ▶ Infusing AI Copilots across business analytics is scaling self-service Generative BI capabilities across the Enterprise .

Partner with Us to Lead the Future of Retail Banking

Transform your banking operations with AI-powered innovation. Let's work together to redefine customer experiences, improve efficiency, and drive business growth.

[Book a Demo](#)



Korcomptenz
Total Technology Transformation

35 Waterview Blvd, Suite 207,
Parsippany, NJ 07054

Phone : 1-973-601-8770
Fax : 1-973-272-1140

Please send your enquires to sales@korcomptenz.com | www.korcomptenz.com