



Copilot in Finance & Operations: Key Scenarios

See how Copilot streamlines finance and supply chain with AI-driven workflows, insights, and automation across daily operations.

Use Case	Module	Key Features	Business Impact
Natural Language Querying	All modules	Ask Copilot questions like “What’s the status of open purchase orders?”	Lowers UI navigation time and boosts productivity
Forecast Demand with AI	Master Planning/Demand Forecasting	Uses AI with historical and external data for forecasting	Reduces stockouts or overstock, improves forecast accuracy by 15% to 30%
Cash Flow Forecasting with AI	Finance	AI predicts cash flows from open transactions and trends	Improves liquidity planning and lowers cash shortage risk
Vendor Invoice Automation Copilot	Accounts Payable	AI extracts invoice data, matches POs, and learns from feedback	Cuts manual entry, reduces errors, speeds up processing by 60%
Predictive Maintenance	Asset Management	AI + IoT detects failure patterns, suggests preemptive maintenance	Minimizes downtime, extends equipment life
Warehouse Copilot Assistant	Warehouse Management	Recommends picking, packing, and replenishment actions in real time	Enhances OTIF rate and cuts fulfillment time
AI-Based Delivery Date Predictions	Sales and Distribution	Predicts delivery dates using real-time production and transport data	Boosts customer satisfaction, improves order accuracy
Anomaly Detection in Finance	Finance (Ledger, Expenses)	Flags unusual spending, journal, or transaction patterns	Aids fraud prevention, compliance, and faster audits
Copilot for Journals	General Ledger	AI helps create and review journal entries	Speeds up month-end close, reduces manual errors
Planning Optimization + AI	Supply Chain Planning	AI refines supply plans with constraints and priorities	Increases fill rates, shortens cycles, and reduces excess inventory